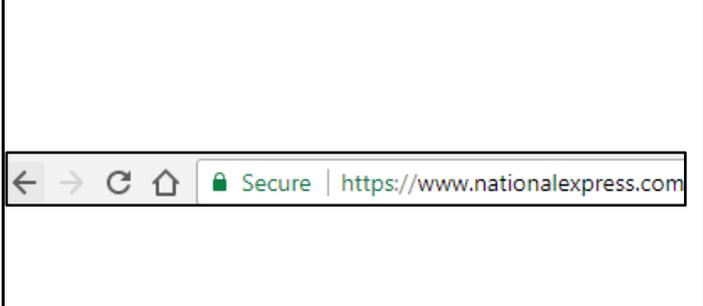


# Searching Holidays

We are going to use the internet to search for holidays. You might not want to book a holiday online, using the internet gives you the option to get an idea of a price before you actually book your trip.

1 The first thing we are going to do is access the National Express website.

Using your web browser, enter [www.nationalexpress.com](https://www.nationalexpress.com) into the address bar and press enter.



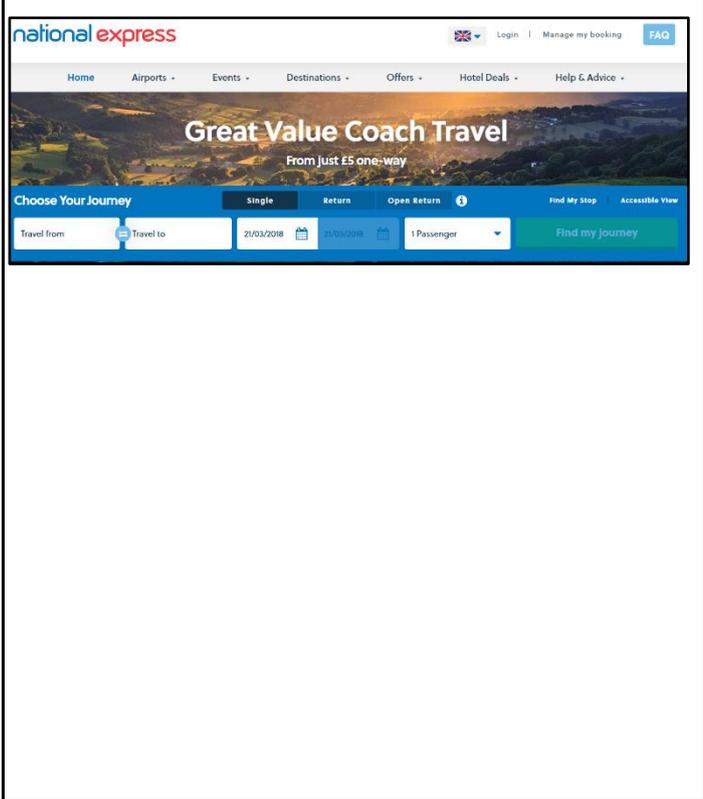
**Q** What should I look for on a website if I'm entering personal information?

**A**

2 The benefit of using National Express, is that there is no need to log in to view times or prices. We are going to look for a return coach trip to Milton Keynes Coachway.

The default option is a single journey, but as we want a return journey, we need to select 'Return'. In the travel from box type 'Stockport'. As you type suggestions begin to appear below your typing. You need to select Stockport from the drop-down box.

In the 'To' box type 'Milton Keynes Coachway'. Again, you need to select it from the list.



3

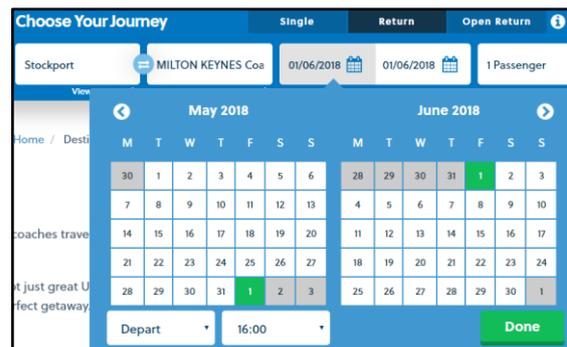
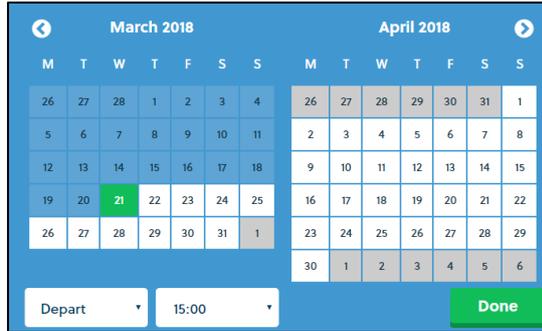
Once your destination is entered, a calendar will appear for you to select departing date and time and returning date and time.

The default 'Depart can be changed to arriving if you want to ensure arrival is at specific time. The time is based on the current time you are viewing the website at.

We want to travel on 1<sup>st</sup> June at approximately 2pm. Select the arrow to change the month to display dates in June. Select your departure date. This is shown in green and is also displayed next to Milton Keynes.

To select your return date, click in the box to the right of your departure date. Enter a return date of 5<sup>th</sup> June.

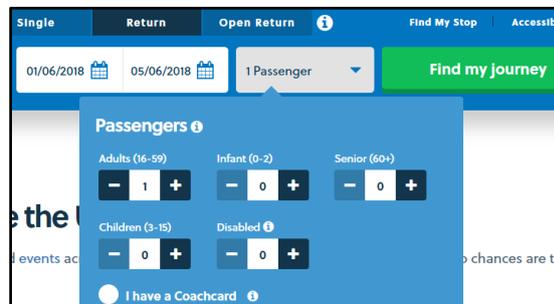
You now have a departure date and a return date completed. To amend either of these dates click on the departure or return section and select a different date.



Note: National express might not operate a service on the date you specify, if this is the case the nearest date available will be displayed.

4

Now we need to add passengers. To add passengers, click on 1 passenger. The default is set as one adult. You can remove this by selecting the minus symbol. Using the + symbol, add two seniors and click on 'Find my journey'.



Information – Sometimes there is a letter i displayed in either a bubble or brackets. If you select it, it displays information about the service you are viewing. On this website it provides details about the coachcard.

<p>5</p>	<p>Once you've clicked on 'Find my journey' details are shown about the journey, price, how long it takes and how many changes, is required. Remember, if there is the letter i you will see information about where you need to change.</p> <p>Selecting earlier or later coaches will give you additional coach times. Note that it might be on a different date to what you intended to travel on.</p> <p>Select the coach that departs at 09.35am on 4th June. To do this you may need to select 'Earlier Coaches' as it typically looks for the cheapest journey and it involves a coach trip through the night from Stockport to Milton Keynes.</p> <p>Once you have selected an outward journey, you'll be able to select a return journey.</p> <p>We want to return on the 5<sup>th</sup> June and arrive back at Stockport station as close to 6.30pm as possible. Select the appropriate coach</p>	
<p>Q</p>	<p>Where do you have to change coaches?</p>	<p>A</p>

<p>6</p>	<p>On the right of the page is your booking summary detailing the dates, duration, if there are any changes and your departure and arrival time.</p> <p>Select 'Continue' and National Express will give you the overall price of the journey.</p>	
	<p>How much does it cost? How long does the return journey take?</p>	
<p>Q</p>	<p>What is Live chat?</p>	<p>A</p>
<p>7</p>	<p>If you are having any difficulties with using the National Express Coaches website, you can use the 'Live Chat'.</p> <p>Through this, you can chat online with a representative of National Express Coaches.</p> <p>If you want to use 'Live Chat' click on 'Live Chat Now'. You will be asked for your name and email address. This is used to confirm any conversations had between yourself and the representative of National Express.</p>	
<p>8</p>	<p>Open another internet page and search for Shearings.com</p> <p>Shearings have the option to fly, or to go somewhere on a cruise in addition to coach holidays. Complete the boxes to find your dream holiday.</p>	
<p>9</p>	<p>The methods you have used on these websites are very similar to other holiday company websites. Have a look at Firstchoice.com, Thomascook.com onthebeach.co.uk &amp; Tui.co.uk.</p>	