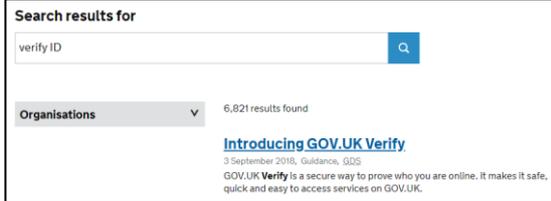


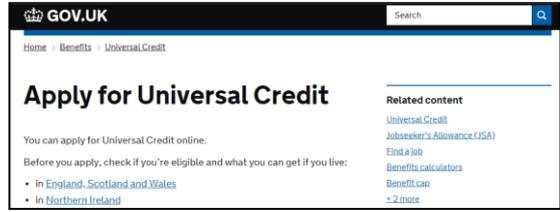
Fresh Start – Verifying ID

As part of Universal Credit and the gradual move towards digital by default, more and more services are moving online. You can now tax your car online, apply for a passport and manage your benefits online. Note – You may require pieces of ID such as passport or driving licence, your bank/credit card or recent bank statements or utility bills to complete this process.

Verifying ID	
<p>1</p> <p>As more and more services move online, the need for streamlined digital processes is increasing.</p> <p>To make it easier to use Government digital services, they have introduced the 'verify ID' system. This is a secure way to prove who you are online, meaning you don't have to prove your identity in person or wait for something in the post. The below steps will only be able to be completed once Universal Credit goes live in Stockport.</p>	
<p>Knowledge check – How many organisations can verify your ID?</p>	
<p>2</p> <p>Firstly, we need to access the internet and go to www.gov.uk and then click in the search bar and type verify ID and then press enter.</p>	
<p>3</p> <p>From the search results, you need to select 'Introducing GOV.UK Verify'.</p> <p>Once the webpage is open, you need to select GOV.UK Verify image as shown below.</p>	 

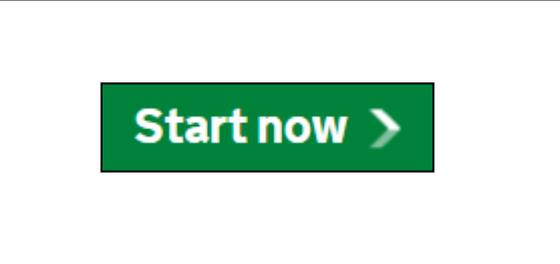
Knowledge Check – How long, on average, does it take to complete the verify process?

4 Once you are on the verify page, you need to scroll down to where it says 'Apply for Universal Credit'. By selecting the hyperlink in blue, your webpage should change and look like the image on the right.



Knowledge Check – What is a hyperlink?

5 On the screen you should be able to see a green button that says 'Start now'. Select this button and begin the process of working out which of the organisations are able to verify your ID.



Knowledge Check – How many weeks after application does it take to receive your payment?

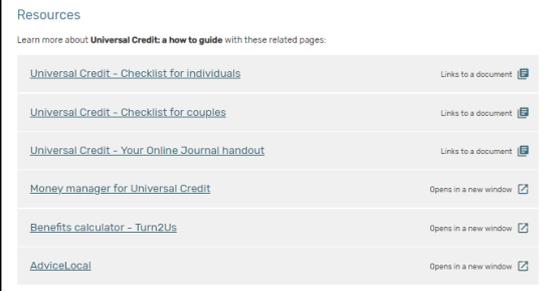
6 To complete the process, there are various pieces of information you may need to provide. These can include, but aren't limited to, your post code, living and employment status, relevant medical information and a form of ID (this can include a bank card if you don't have photo ID) to assist in the verify process.

Depending on what information you provide, GOV.UK will signpost you to the organization best placed to help you verify your ID online, quickly and securely.



Organisations such as Barclays are one of the certified companies, recognised by GOV.UK, as being able to verify your ID. Depending on the information you provide, one of these companies may check to prove your are who you say you are by checking with mobile phone providers, credit agencies, HM Passport Office or the Driver and Vehicle Licensing Agency (DVLA). This check won't effect your credit score or affect your personal status with any of the afore mentioned.

7	<p>As Universal Credit doesn't go live until the 21st November, we are going to use 2 online resources to ensure that we are prepared for Universal Credit when it arrives.</p>	
8	<p>Learn My Way</p> <p>Learn My Way is an online learning platform that has courses on various different parts of the digital world ranging from online basics to internet banking. It's free and is personalised to each learner and is password protected. Open your browser and enter www.learnmyway.com in to the address bar and press enter.</p>	 
9	<p>Creating an account</p> <p>Now we're on Learn My Way, we are going to 'Register'. Once you've clicked on register, you need to input your information to create an account. Write down your username and a hint to help you remember your password.</p>	
10	<p>Public services online</p> <p>Now we have created our Learn My Way account, we are going to scroll down the page to the group of courses with the title 'Public services online'. You'll see 2 courses listed.</p>	

<p>11</p>	<p>Universal Credit: a how to guide</p> <p>By clicking on the course named 'Universal Credit: a how to guide' and then the 'Start course' button, you will begin an online course that will work you through applying for Universal Credit.</p> <p>This course can be repeated, and there is no time limit in to how quickly you must complete it. This course should take you 30-45 minutes.</p>	
<p>12</p>	<p>Checklist</p> <p>The second resource we are going to look at is below the image shown below, on the same screen.</p> <p>This is a list of handy resources relating to Universal Credit. The 2 we are going to highlight are the checklists for individuals and the checklist for couples.</p>	
<p>13</p>	<p>These checklists will ensure that you or your family are prepared for Universal Credit when it is launched in Stockport on the 21st November.</p> <p>If you have any questions regarding Universal Credit, this checklist or the process of applying for Universal Credit we can help you use the internet to try and find the answer. If we can't find the answer, it is best to get in touch with your work coach and see if they are able to help you answer your query.</p>	