

Session Booklet – Coach Travel

In this session, we are going to look at National Express Coaches. National Express are an intercity and inter-regional coach operator that run services throughout Great Britain, however their services are often subcontracted to smaller, local coach companies.

National Express

- 1 The first thing we are going to do is access the National Express website.
- Using your web browser, enter www.nationalexpress.com into the address bar and press enter.

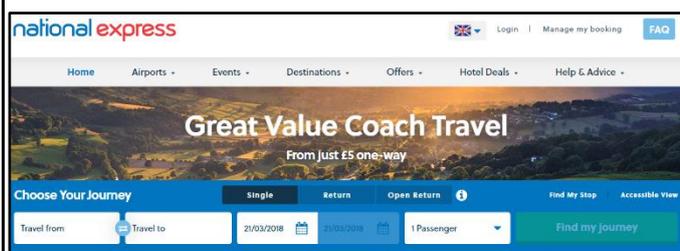


Knowledge check – What does the FAQ stand for in the top right hand corner?

- 2 The benefit of using National Express, is that there is no need to log in to view times or prices. We are going to look for a return coach trip to Milton Keynes Coachway.

The default option is a single journey, but as we want a return journey, we need to select 'Return'. In the travel from box type 'Stockport'. As you type suggestions begin to appear below your typing. You need to select Stockport from the drop-down box.

In the 'To' box type 'Milton Keynes Coachway'. Again, you need to select it from the list.



3

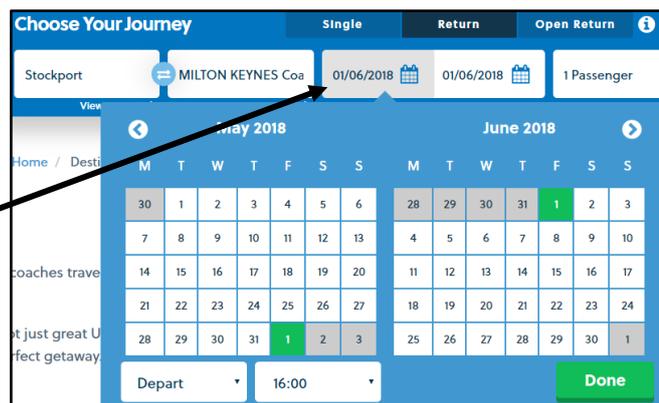
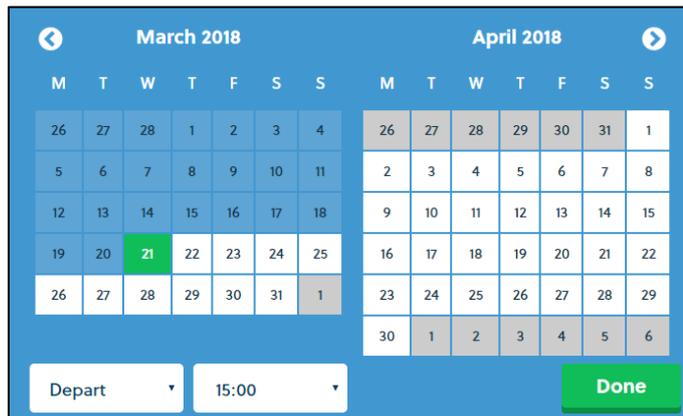
Once your destination is entered, a calendar will appear for you to select departing date and time and returning date and time.

The default 'Depart can be changed to arriving if you want to ensure arrival is at specific time. The time is based on the current time you are viewing the website at.

We want to travel on 1st June at approximately 2pm. Select the arrow to the right of April 2018 to move to display dates in June. Select your departure date. This is shown in green and is also displayed next to Milton Keynes.

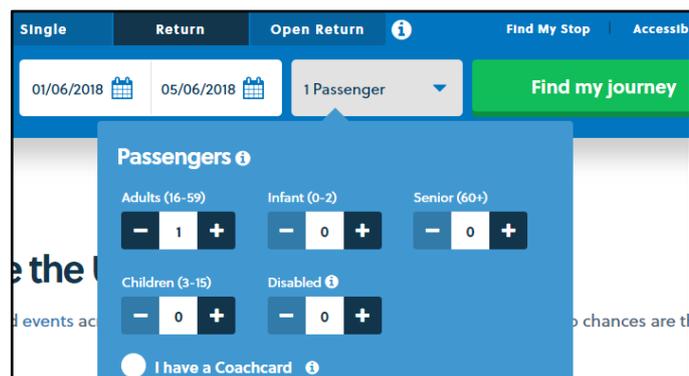
To select your return date, click in the box to the right of your departure date. Enter a return date of 5th June.

You now have a departure date and a return date completed. To amend either of these dates click on the departure or return section and select a different date.



4

Now we need to add passengers. To add passengers, click on 1 passenger. The default is set as one adult. You can remove this by selecting the minus symbol. Using the + symbol, add two seniors and click on 'Find my journey'.



Information – Sometimes there is a letter i displayed in either a bubble or brackets. If you select it, it displays information about the service you are viewing. On this website it provides details about the coachcard.

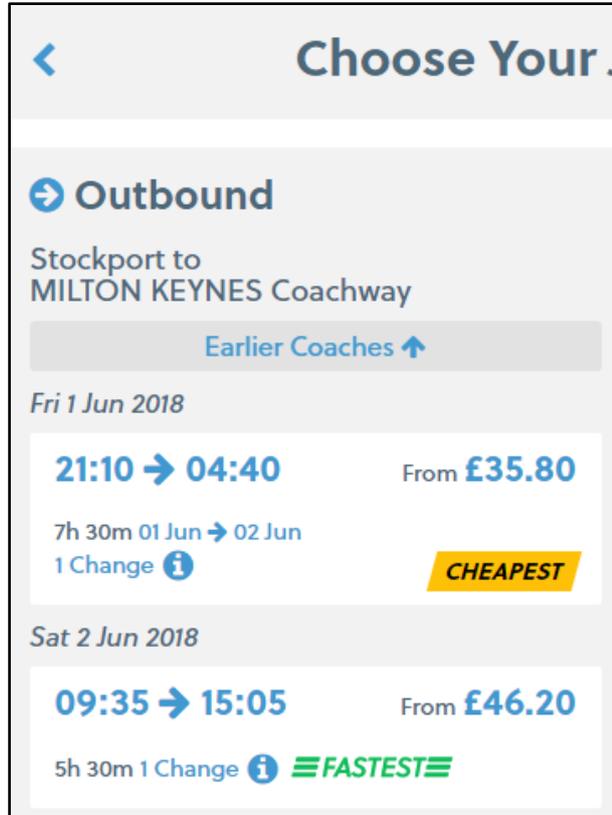
5 Once you've clicked on 'Find my journey' details are shown about the journey, price, how long it takes and how many changes, it required. Remember, if there is the letter i you will see information about where you need to change.

Selecting earlier or later coaches will give you additional coach times. Note that it might be on a different date to what you intended to travel on.

Select the coach that departs at 09.35am on 1st June. To do this you may need to select 'Earlier Coaches' as it typically looks for the cheapest journey and it involves a coach trip through the night from Stockport to Milton Keynes.

Once you have selected an outward journey, you'll be able to select a return journey.

We want to return on the 5th June and arrive back at Stockport station as close to 6.30pm as possible. Select the appropriate coach.



Choose Your Journey

Outbound

Stockport to MILTON KEYNES Coachway

Earlier Coaches ↑

Fri 1 Jun 2018

21:10 → 04:40 From **£35.80**

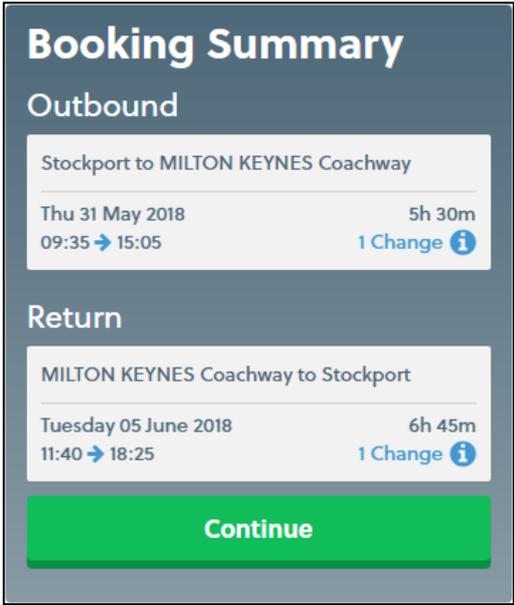
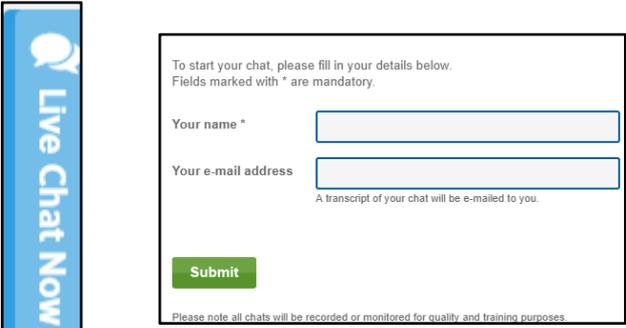
7h 30m 01 Jun → 02 Jun
1 Change **i** **CHEAPEST**

Sat 2 Jun 2018

09:35 → 15:05 From **£46.20**

5h 30m 1 Change **i** **FASTEST**

Knowledge Check – Where do you have to change coaches?

<p>6</p>	<p>On the right of the page is your booking summary detailing the dates, duration, if there are any changes and your departure and arrival time.</p> <p>Select 'Continue' and National Express will give you the overall price of the journey.</p> <p>How much does it cost? How long does the return journey take?</p>	 <p>Booking Summary</p> <p>Outbound</p> <p>Stockport to MILTON KEYNES Coachway</p> <p>Thu 31 May 2018 5h 30m 09:35 → 15:05 1 Change <i>i</i></p> <p>Return</p> <p>MILTON KEYNES Coachway to Stockport</p> <p>Tuesday 05 June 2018 6h 45m 11:40 → 18:25 1 Change <i>i</i></p> <p>Continue</p>
<p>Knowledge Check – What is Live chat?</p>		
<p>7</p>	<p>If you are having any difficulties with using the National Express Coaches website, you can use the 'Live Chat'.</p> <p>Through this, you can chat online with a representative of National Express Coaches.</p> <p>If you want to use 'Live Chat' click on 'Live Chat Now'. You will be asked for your name and email address. This is used to confirm any conversations had between yourself and the representative of National Express.</p>	 <p>Live Chat Now</p> <p>To start your chat, please fill in your details below. Fields marked with * are mandatory.</p> <p>Your name * <input type="text"/></p> <p>Your e-mail address <input type="text"/></p> <p><small>A transcript of your chat will be e-mailed to you.</small></p> <p>Submit</p> <p><small>Please note all chats will be recorded or monitored for quality and training purposes.</small></p>
<p>T</p>	<p>How much will it cost for 2</p>	



www.startpoint.org.uk

A
S
K
S

adults to go from Manchester (Coach Station) to Paris, (Bercy), France? You are travelling from May 10th to May 14th.

Using the toolbar along the top of the webpage, select 'Destinations' and see what information you can find out about Paris. There are 6 menus to look for!

I would like to go to Buxton from Stockport on the 3rd Sunday in April. How much will it cost for a return journey for 2 Seniors?

How many changes are there?
How long will it take me?

We have looked at www.bustimes.org, www.nationalrail.co.uk and now www.nationalexpress.com for journeys from Stockport to Buxton.

Which is cheapest, and which is the quickest?